

Accessibility and facilities information

This document outlines the accessibility of our workplace and available facilities. If you have access needs or questions that are not covered by this statement, please contact info@urbanhealth.org.uk.

Getting to the office

Transport

- The nearest station is London Bridge
- The office is 0.2 miles from London Bridge Station
- The Northern and Jubilee lines run through London Bridge underground station
- For more information about the station's accessibility and facilities, please visit <https://tfl.gov.uk/tube/stop/940GZZLULNB/london-bridge-underground-station/>

Location

- Impact on Urban Health, Francis House, 9 King's Head Yard, London, SE1 1NA
- You can find the building on Google Maps at this link: <https://www.google.com/maps/place/9+King's+Head+Yard,+London/@51.504317,-0.0912427,17z/data=!4m5!3m4!1s0x48760359e202c8bf:0xee5642ac5cb7ef0!8m2!3d51.5044237!4d-0.0890802>
- The office is in King's Head Yard, which is off Borough High Street
- The Yard is down a cobblestone alleyway, next to Holland & Barrett and adjacent with the Old King's Head pub

Access to the building

Main entrance

- Entry to the building is either via a ramp with a handrail, or up two steps

- At the base of the ramp, there is a button on the right side wall which will allow you to open the doors
- There are two doors before entering the building. The first opens automatically between 9am and 5pm. Outside of these hours, a buzzer is available
- The second set of doors is controlled by a dial-entry system which will allow you to speak to the administration team at the office. The doors are automatic, and openable by a push button on entry and exit

Inside the building

Lift access

- The building spans four floors – a basement level, ground level, first floor and second floor
- Impact on Urban Health is on the second floor. Every floor is served by a single lift
- The lift has a capacity of 8 persons/630kg and has level access to each floor

Toilets and showers

- There are toilets on every floor of the building
- Male toilets are on the basement and first floor levels
- Female toilets are on the ground and second floor levels
- The accessible toilet is located on the first floor
- The toilet is a single occupancy cubicle with handwashing facilities within the cubicle and does not need a RADAR key
- There is a red emergency pull cord located to the left of the toilet. When pulled an alarm will sound within the immediate area and an alarm will also sound in reception making them aware
- There are three cubicles in each toilet area and each sink has a single level tap
- In the basement, there are shower cubicles and lockers. The showers do not have level access and are on a raised platform of approximately 6 inches

Our offices

Entry

- Out of hours (9am – 5pm), there is a buzzer to the right of the double doors which connects you to reception
- During working hours, the doors can be opened from the outside without buzzing

Rooms

- We have five standard meeting rooms we use to meet internal or external clients
- Each room has air conditioning
- Two of our rooms have raised tables, and the remaining three more informal rooms have lowered tables approximately 12 inches off the ground
- All seating in the office has raised backs – either sofas/armchairs or desk chairs with wheel attachments and the ability to adjust the seat. If you have a preference, please raise this with us – furniture isn't fixed and can be rearranged with notice
- Specific meeting rooms are fitted with audio induction loops, also known as hearing loops. There are signs inside our meeting rooms indicating when to change the hearing device to 'T' (telecoil) position

Food and drink

- We have a kitchen located in our office, which includes: water cooler, hot water tap, toaster, microwave, fridge, freezer, coffee machine
- Freely available food and drink includes: tea, coffee, milk, sugar, fruit (delivered several times a week, subject to availability)

Any other requirements

If you have any access requirements or queries not covered in this information, please let us know at least 48 hours in advance of coming to the office. This is to allow us time to speak to the building managers and provide better access for your arrival. You can contact us via:

Email: info@urbanhealth.org.uk

Phone: +44 (0)20 7089 4550

Fax: +44 (0)20 7900 1801