

## Welcome to our office

This document outlines the accessibility of our workplace and available facilities. If you have access needs or questions that are not covered by this statement, please contact [info@urbanhealth.org.uk](mailto:info@urbanhealth.org.uk).

## Getting to the office

### Location

- The Grain House, 46 Loman Street, London, SE1 0EH
- You can find the building on [Google Maps](#)

### Parking

- **Bicycle:** there are 15 public bike racks in Risborough Street, to the right of our building's entrance
- **Car:** there are parking spaces immediately opposite our office for permit holders only. The nearest car park is Union Street Parks on Southwark Street
- **Motorbike:** we have bays for solo motorbike parking immediately outside our office with capacity for approximately 15 motorbikes

## **Transport**

- Nearest rail: London Waterloo, 0.6miles / 12min walk, London Waterloo East, 0.6miles / 12min walk, London Bridge, 0.7miles / 14min walk
- Nearest underground stations: Southwark (Jubilee line), 0.2miles / 5min walk, Borough (Northern line), 0.4miles / 8min walk
- Both London Bridge and Southwark are defined as step-free by TfL, with steps between platforms and trains ranging from 0-50mm (0-2 inches). Borough station is step-free on northbound services only

## **Access to the building**

- When you arrive at our building, there is a buzzer for the reception that gives you entry to the concierge. From here, you will be asked to sign in, directed to one of our three floors and met on that floor by a member of staff
- For step-free access to our building, there is a dropped kerb to the right coming from Risborough Street. Once in our building, all rooms have step-free access

## **Inside the building**

### **Emergency exits and refuge**

- Refuge locations are provided on each floor in case of emergency, with intercom systems connecting to a common control panel for fire brigade use

## **Food and drink**

- For each of our three floors, we have a water point for hot and cold water as well as disposal of water
- On our fourth floor, we have a large kitchen facility, which includes fridge and freezer storage as well as tea, coffee, milk, water and regular deliveries of fresh fruit

## **Lift access**

- We have two 8-person passenger lifts with level access
- Both lifts serve all office floors
- One lift extends up to terrace level

## **Meeting setup**

- All of our meeting rooms for external visitors will have a hybrid setup, making in-person and virtual meetings possible
- We have a range of meeting rooms available in our office; each room is individually temperature controlled, and we have a range of furniture options available including ergonomic task chairs, high-backed chairs and stools. We can accommodate preferences for this when booking a meeting room

## **Prayer and wellbeing facilities**

- We have two multi-functional quiet and wellbeing rooms

- These are private spaces that can be used for prayer, meditation, breastfeeding and for general wellbeing and privacy
- These are lockable from the inside

## **Toilets and showers**

- There are 6 showers, including 1 DDA-compliant shower on the ground floor
- There are 28 toilets across the floors, including 4 accessible toilets

## **Any other requirements**

If you have any access requirements or queries not covered in this information, please let us know at least 48 hours in advance of coming to the office. This is to allow us time to speak to the building managers and provide better access for your arrival. You can contact us in the following ways:

Email: [info@urbanhealth.org.uk](mailto:info@urbanhealth.org.uk)

Phone: +44 (0)20 7089 4550

If you have a hearing or speech difficulty, you can use the [Relay UK service](#) to communicate with our team via the phone.